

Office Hours, After-Hours, Weekend and Holiday Care

•If you ever believe you are experiencing a medical emergency, please call 911 or seek medical attention at the nearest Emergency Department•

Our Office Hours:

•Raleigh...... Monday – Thursday, 8:00am – 5:00pm Fridays, 8:00am – 12:30pm

•The 1st Thursday of every month, we open at 9:00am•

Our Telephone Hours: Monday – Thursday, 8:00am – 4:30pm and Friday, 8:00am – 12:00pm

After-hours, Weekends and Holidays, a physician is available by phone at all times to assist our patients with urgent medical needs. If you need to speak with a physician after-hours for any urgent needs, please call our main office # 919-788-4444.

Please call us regarding all other, non-urgent, issues during our normal office hours listed above. Examples of non-urgent issues include requests for treatment of long standing problems, prescription refills, and results of laboratory testing. We'll be able to address your needs more efficiently and accurately during normal office hours.

Shared Call

At Centre Ob/Gyn, we go to great lengths to be available to our patients even when the office is closed. The providers at Centre Ob/Gyn share call daily amongst our own group so that there is always someone available for emergencies or urgent medical needs. We also share call with Associates in Women's Healthcare for afterhours, weekend and holiday call coverage. We are fortunate to work closely with a group of doctors whom we trust to care for our patients.

REX OB Hospitalists & OB Emergency Department

UNC/Rex OB Hospitalists are also available 24/7 to provide patient care for our pregnant patients at the REX Women's Center, Labor and Delivery and the Rex OB Emergency Department. The hospitalists are highly skilled and board certified OB/GYN physicians who specialize in caring for patients while they are in the hospital. Our office will partner with the OB Hospitalists to expedite your care and coordination of other services. This means <u>SOME</u> of our pregnant patients <u>MAY</u> be seen, treated and/or cared for by an OB Hospitalist after-hours, weekends and/or holidays, while in the hospital. This arrangement will assure that our patients receive quality care in a timely manner by a board certified physician, whom we trust. *Note: Any charges generated during hospital visits will be billed to you and/or your insurance company as appropriate. This may include charges from our office, UNC/Rex Healthcare and/or the OB Hospitalist Physician.

We are happy to discuss any of our after-hours care arrangements with you. Our goal is to make sure all of our patients are aware of who may be available to provide OB care throughout your pregnancy.

To learn more about the physicians who are helping us to bring you the best care 24/7, we encourage you visit the websites listed below.

^{*} Website for Associates in Women's Healthcare: <u>www.associatesinwomenshealthcare.net</u>

^{*} Website for Rex OB Hospitalists: www.rexhealth.com/rh/care-treatment/womens-health/maternity/ob-hospitalists-and-ob-ed/